

## **LICENSE SECTION COUNTER CLOSED**

To all:

- Charter-party carriers of passengers,
- Household goods carriers,
- Passenger stage corporations,
- Private carriers,
- Vessel common carriers,
- For-hire vessel operators,

Due to critical staff shortages, the License Section has closed its counter on the second floor of CPUC headquarters in San Francisco, and will no longer accept drop-in customers, or provide in-person service to carriers and applicants. We regret this necessary reduction in services, and will consider re-opening the counter if and when our resources allow. We will continue to provide the very best service we can by the following means:

### **Transportation License Section Deposit Box**

This is a large box on the counter in the first floor lobby. Applicants and carriers may deposit forms, applications, and checks, including PUCTRA and TRF forms and checks. We collect the contents daily. If you have a File Number, be sure it is on all documents before placing them in this box. (You will not have a file number until you have applied for one of the above types of authorities, and have received correspondence from the License Section.) Next to this box are application packets and commonly requested forms and materials. Please take what you need.

### **The CPUC web site**

Most of our forms can be downloaded on our web site, [www.cpuc.ca.gov](http://www.cpuc.ca.gov). Point to the "Transportation" tab; from there, you will see links directing you to forms and informational material. Passenger carriers and applicants should read "Basic Information for Passenger Carriers and Applicants", which answers most of the questions we are asked every day. You may also check the status of your operating authority at any time on our web site.

### **U.S. Mail, and Overnight Mail Service**

As always, we will continue to receive and process most forms, applications and checks by mail, including FedEx and UPS. Mail should be addressed to:

CPUC License Section  
505 Van Ness Ave.  
San Francisco, CA 94102

### **Facsimile**

With the exception of insurance filings, the License Section accepts most forms and documents by facsimile at (415) 703-3625. Note that Equipment Statements for passenger carriers (Form PL664) must clearly show the VIN of any vehicle being added or deleted. Fax machine resolution is often too poor for us to read these numbers accurately, so these forms are best sent by mail or overnight service, or left in our Deposit Box.

### **Telephone**

The main telephone line of the License Section is (800) 877-8867. Within the severe limitations imposed by our staff shortages, we will do our best to answer calls and assist customers in answering their specific questions. We do not have resources to assist customers in completing their applications, beyond answering just a few specific questions. If you need this kind of help, see "Professional Consultants", below.

**Professional Consultants**

Below is a list of consultants available to assist applicants for passenger or household goods carrier authority in completing their applications, for a fee. The License Section does not endorse any consultant. Applicants are solely responsible for ensuring that all information contained in the application, including all related forms, is true, complete and accurate.

**CONSULTANTS FOR PASSENGER CARRIER APPLICANTS**

NAME OF CONSULTANT	OFFICE ADDRESS	CONTACT	PHONE & FAX	LANGUAGES SPOKEN
Accurate C & S Services	8105 Edgewater Dr., Suite 225 Oakland, CA 94621	Regina Jones	Ph. 510-777-0904 Fx. 510 777-0905 rjones@accuratemgmt.com	English
Accurate C & S Services	275 Fifth Street, San Francisco, CA 94103	Regina Jones	Ph. 415-536-3800 Fx. 415-536-3805 rjones@accuratemgmt.com	English
ALCOR	1930 Wilshire Blvd., Suite 504, Los Angeles, CA 90067	Jesse Pallugna	Ph. 213-483-1687 Fx. 213-483-1607 alcocorenterprises@gmail.com	English, Spanish & Tagalog
Anzavista Enterprises LLC	8726 S. Sepulveda Blvd., Suite E, Los Angeles, CA 90045	Steve Uwagboe	Ph. 310-348-1314 Fx. 310-348-9005 anzavistallc@gmail.com	English
California Financial Insurance Agency	221 N. Harbor Blvd., Suite K, Fullerton, CA 92832	Lynn Euzebio	Ph. 714-578-0800 Fx. 650-350-1018 lynn@calfinins.com	English & Spanish
CM & Associates	8800 S. Sepulveda Blvd., Suite 8 Westchester, CA 90045	Edwin Jones	Ph. 310-417-9002 Fx. 310-417-9003 email shuttlelimo@msn.com	English & Spanish
JTC Insurance Agency	17800 Castleton Street, Suite 628, City of Industry, CA 91748	Julie Chen	Ph. 626-839-9387 Fx. 626-839-0589 jtcinsurance@hotmail.com	English, Mandrin, Cantonese
Substance abuse Evaluation Resource Center (SAERC)	3505 Camino Del Rio So., Suite 208, San Diego, CA 92108	Ed Gasaway	Ph. 619-280-3059 Fx. 619-280-3163 saercil@msn.com	English & Spanish
Seagull Insurance Services	1540 W. Glenoaks Blvd., #206, Glendale, CA 91201	Silvana K. Shirvanian	Ph. 818-545-8775 FX. 818-545-0971 seagulli@sbcglobal.net	English, Armenian, Farsi
Transportation Industry Consultant & Transportation Information Center	7095 Hollywood Blvd., #740 Los Angeles, CA 90028	Ebi Esule	Ph. 323-378-6494 ebi@transportationinformation.com and www.transportationinformation.com	English

**CONSULTANT FOR HOUSEHOLD GOODS APPLICANTS**

Crowley Consulting	P.O. Box 635, Brea, CA 92822	Toni Crowley	Ph. (562- 697-4916	English
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